

PROTECTION
TECHNOLOGY:A HUMAN
BEHAVIOR PERSPECTIVE

Nondumiso Shange Railway Safety Regulator

INTRODUCTION

- Level crossing safety is an outcome of interaction between social and technical components.
- Level crossing safety is a shared responsibility between the rail operators, road authorities, road users, town planners and the railway safety regulator.
- Therein lies the complexity in designing level crossing protection technologies that algin with human behavior.



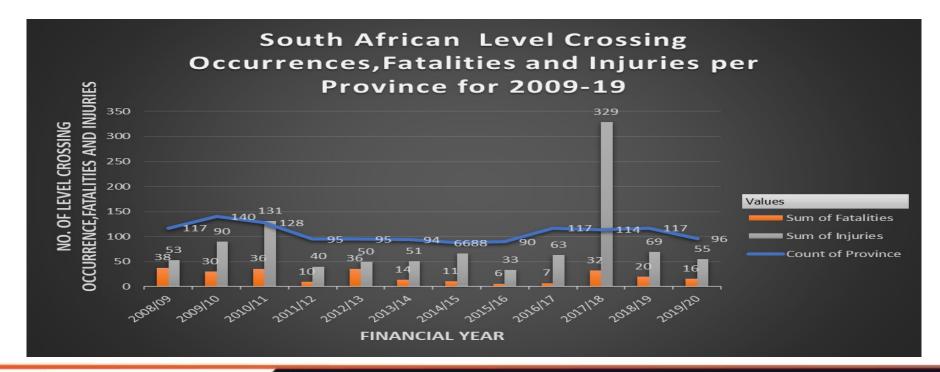
INTRODUCTION

- Two research projects conducted that focused on:
 - The analysis of Level crossing accidents and possible solutions to improve safety and;
 - Investigation of level crossing technologies and its application in South Africa.
- Data analysed:
 - Occurrence data analysed over 10 years.
 - Root causes identified from investigation reports
 - Physical assessment and risk assessments conducted by rail operators





OVERVIEW ON LEVEL CROSSING INCIDENTS





PRASA, TFR AND RSR INVESTIGATION REPORTS

| Level Crossing Accident Cause | Description of Level Crossing Accident Cause | Number of Reports that Reflect this finding | Percentage of Total Findings | Total Number of Investigation Reports |
|-------------------------------|--|---|---------------------------------|---|
| Immediate Cause | The Driver of the Road vehicle failed to stop at the crossing/failure to obey level crossing signage | 34 | 92% | 37 |
| | Attempting to overtake stationary vehicle that stopped at the level crossing | 1 | 3% | |
| | The Driver of the Road vehicle was driving at night/rainy weather collided with train | 1 | 3% | |
| | None mentioned in the report | 1 | 3% | |





PRASA, TFR AND RSR INVESTIGATION REPORTS

| | Description of Level Crossing Accident Cause | Number of Reports that Reflect this finding | Percentage of Total Findings | Total Number of Investigation Reports |
|------------|---|---|---------------------------------|--|
| Root Cause | The Driver of the Road vehicle failed to stop at the crossing/Non-Adherence to Road Signage | 19 | 51% | 37 |
| | Lack of/Inadequate enforcement by the Traffic Police | 6 | 16% | |
| | Sub-standard vehicle Maintenance (Brakes) | 1 | 3% | |
| | Failure to have fall back plan when boom gates | 1 | 3% | |
| | Root Cause could not be determined | 10 | 27% | |





HIGH RISK LEVEL CROSSINGS

| Level Crossing Location | Province | LX occurrences (2016- 2021) | Level of protection |
|------------------------------------|-----------------|--------------------------------|-------------------------------|
| Witbank | Mpumalanga | 23 | Road signs |
| Rustenburg - Kgalestad (Dr Moroka) | North West | 20 | Road signs/Flashing Red Disk |
| Klaarwater | KwaZulu Natal | 8 | Road signs/ Flashing Red Disk |
| Mtubatuba | KwaZulu Natal | 7 | Road signs |
| Brits | North West | 7 | Road signs/ Flashing Red Disk |
| Ermelo | Mpumalanga | 7 | Road signs |
| Charlottedale | KwaZulu - Natal | 6 | Road signs/ Flashing Red Disk |
| Rustenburg - Burgerreg (Church) | North West | 6 | Road signs/ Flashing Red Disk |
| Marikana | North West | 5 | Road signs Flashing Red Disk |
| Ramathlabama | North West | 4 | Road signs/ Flashing Red Disk |



HIGH-RISK LEVEL CROSSINGS

- The high-risk level crossing are in these provinces:
 - North West;
 - KwaZulu Natal and;
 - Mpumalanga
- The top ten high level crossings indicate that seven of the level crossings are actively protected and three are passively protected



HIGH-RISK LEVEL CROSSINGS- WITBANK

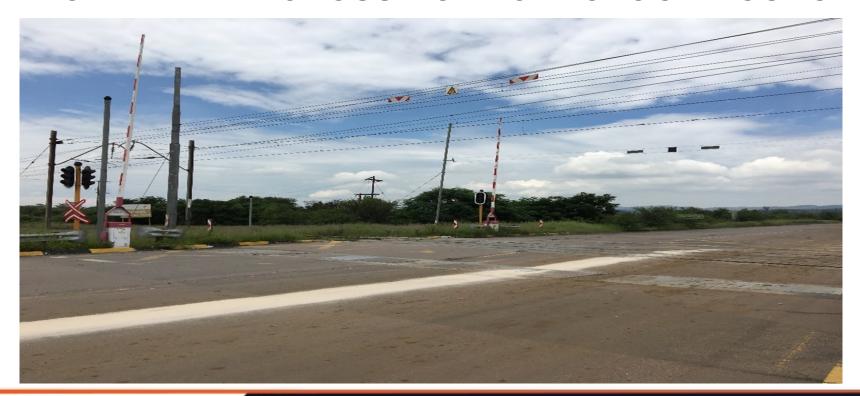




HIGH RISK LEVEL CROSSINGS

- The top 10 high-risk level crossings are protected by road signs and without any form of barrier to prohibit/prevent cars or road users from transverse through the level crossings when it is not safe.
- This is an indicator that the current level of protection employed at these level crossings has a direct impact on the number of level crossing incidents and require the implementation of higher protection levels.

PILOTED LEVEL CROSSING TECHNOLOGY-BOSHOEK







HUMAN BEHAVIOUR AT LEVEL CROSSINGS





HUMAN BEHAVIOR PERSPECTIVE

- A study conducted in 2017 on the human behavioral risks indicated the six common contributory factors leading to level crossing occurrences:
 - Traffic characteristics
 - The road environment
 - Subjective factors
 - Education and understanding the law
 - Socioeconomic and structural factors
 - Culture





HUMAN BEHAVIOR PERSPECTIVE

- Risk exposure is accompanied by an increased intensity of operations.
- The impact of the system(level crossings) being pushed back in its performance envelope leads to an increased number of incidents.
- People can adapt to situations to suit their own needs and preferences, and this introduces a variation in human behavior.





HUMAN BEHAVIOR PERSPECTIVE

- The system design are linked to the nominative approach which describes how the system is supposed to operated.
- The design process should consider the human behavior.
- To ensure that there is limitation on the decision taking regarding the presence of a train approaching.
- The growth of communities near the railway increase the number of vehicles that cross over the railway line.



PROPOSED SOLUTIONS

- Elimination of Level Crossing with Unacceptably High Level of Risk
- Educating road users (Road Vehicle Driver and other Level Crossing Users)
- Enforce Compliance to Level Crossing /Road Signage
- Level Crossing Maintenance Management
- Level Crossing/Road Engineering Design





CONCLUSION

- The Level Crossing sociotechnical system is complex.
- Responsibility of level crossing incident prevention is a shared responsibility between all stakeholders.
- Therefore, the liability for level crossing incidents can not be pointed to just road users.
- There is a need for rail operators to continue to implement innovate protection technologies.





